

Wholesale charges

2017-18

This is not a Scheme of Charges

Customers should refer to our Household Scheme of Charges

Retailers should refer to our Wholesale Scheme of Charges

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About this document

Wholesale charges 2017-18

1 April 2017 to 31 March 2018

Wholesale charging rules issued by the Water Services Regulation Authority (Ofwat) only apply to the charges that wholesalers make to retailers for the provision of services to business customers. However, for the purposes of demonstrating compliance with the price controls determined in respect of wholesale activities, Ofwat requires wholesalers (under Condition B (Charges) of their appointments) to publish all wholesale charges in one document.

This document is not a Scheme of Charges. All terms, conditions and descriptions of the services offered can be found within the two Schemes we have published on our website.

- Household customers should refer to the [Household Scheme of Charges](#). Wholesale charges for households are included within the charges that apply to households.
- Retailers should refer to the Wholesale Scheme of Charges. Wholesale charges for non-households in this document are a copy of those published in the Wholesale Scheme.

This document is split into three:

- Part (D) is the wholesale charges that are included within household bills.
- Part (E) is our primary wholesale charges for retailers supplying eligible premises within the nonhousehold market.
- Part (F) is our non-primary charges for retailers or other customers.

Part A charges are not available to any customers as households are not eligible to participate in the retail market. Parts B and C replicate information included within our Wholesale Scheme.

Developers

If you are looking for information on charges for developers then go to:

www.stwater.co.uk/developercharges

Section D: Wholesale charges for households

Household charges 2017-18

D1 Introduction

This section of the document sets our water and sewerage charges for 2017-18. Section references correspond to the relevant sections of the Household Scheme of Charges set out in section B.

For example, unmetered charges explained in section B2 of the Household Scheme of Charges relate to the unmetered charges tables set out in section A2 below.

D2 Wholesale unmetered charges (households)

Wholesale HH 1: unmetered water supply and sewerage charges

Charging Zone	Wholesale rate per pound of rateable value (p/£ 1V) – Households			
	Water Supply*	Used and Surface Water	Used water only	Surface Water only
1	101.84	98.36	72.67	25.69
2	90.79	81.22	60.79	20.43
3	87.80	86.10	63.98	22.12
4	92.11	94.27	69.81	24.46
5	107.15	111.59	81.67	29.92
6	111.82	107.74	79.06	28.68
7	112.64	104.74	76.99	27.75
8	87.80	85.45	63.33	22.12

* Subject to a minimum charge of £76.43

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

D3 Wholesale metered charges (households)

Wholesale HH 2: Metered water supply volumetric charges

Water Supply £ per m ³
1.3990

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Wholesale HH 3: Metered used water charges

(a)

Volume discharged directly or indirectly to a public sewer	Charge £ per m ³
For the first 49,999 m ³	0.9469

(b)

Volume discharged directly to our treatment works	Charge £ per m ³
For the first 49,999 m ³	0.6859

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Wholesale HH 4: Metered Standing charges

Water Supply £ per year	Sewerage £ per year
6.67	1.69

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Wholesale HH 5: Metered Household Surface Water Drainage charges

(a) Rateable Value charges

Charging Zone	Rate per pound of rateable value (p/£RV)
1	0.2569
2	0.2043
3	0.2212
4	0.2446
5	0.2992
6	0.2868
7	0.2775
8	0.2212

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

(b) Property type surface water drainage charges

Type of premises	Charge £ per year
Detached house (including link-detached):	62.73
Semi-detached house	41.81
Other household premises	20.91

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

Wholesale HH 6: Charge for meter testing for meters up to and including 28 mm

Charge for meter testing for meters up to and including 28 mm
£70.00

Identical to the rate included within the Household Scheme of Charges.

D4 Assessed volume charges

Wholesale HH 7: Property type and assessed volume charges

	Water Supply £ per year	Used Water* £ per year
Detached house (including link-detached):	191.57	122.91
Semi-detached house	164.39	100.16
Other household premises	153.22	92.56
Single person household	73.18	41.45

*Plus the appropriate charge for surface water drainage (see Wholesale HH 6)

Rates not available to household customers or retailers. Refer to the Household Scheme of Charges.

D5 Support options

Wholesale HH 8: WaterSure tariff

	Charge in £ per year
Water supply	316.29
Sewerage	211.26

Rates not available to household customers or retailers. Severn Trent household retail applies a discount to these rates. Refer to the Household Scheme of Charges.

Wholesale HH 9: Social tariff (the Big Difference Scheme)

Band	Water Supply £ per year	Sewerage £ per year
1	316.29	211.26
2	316.29	211.26
3	316.29	211.26
4	316.29	211.26
5	316.29	211.26
6	316.29	211.26
7	316.29	211.26
8	316.29	211.26
9	316.29	211.26

Rates not available to household customers or retailers. Severn Trent household retail applies a discount to these rates. Refer to the Household Scheme of Charges.

D6 Charging and payment arrangements

Wholesale HH 10: Charges for dishonoured payments

Charge for each dishonoured payment by cheque	Charge for each dishonoured payment by direct debit
NA	NA

E1 Introduction

This section of the document sets **our** wholesale water and sewerage charges for 2017-18. Section references correspond to the relevant sections of the Wholesale Scheme of Charges set out in section B. For example, unmetered charges explained in section B2 relate to the unmetered charges tables set out in section E2 below.

E2 Unmetered charges

Wholesale NHH 1: Unmetered water supply and sewerage charges

Rate per pound of rateable value (p/£RV)				
Charging Zone	Water Supply	Used and Surface Water	Used water only	Surface Water only*
1	101.84	101.98	76.29	25.69
2	90.79	84.95	64.52	20.43
3	87.80	89.84	67.72	22.12
4	92.11	97.90	73.44	24.46
5	107.15	115.30	85.38	29.92
6	111.82	111.54	82.86	28.68
7	112.64	108.43	80.68	27.75
8	87.80	89.11	66.99	22.12
* Subject to a maximum charge of £108,156.00				

Wholesale NHH 2: Unmetered fixed charges

	Water Supply	Used Water	Surface water only
Fixed charge per property	£2.52	£1.43	£1.43

Wholesale NHH 3: Unmetered cattle trough

£ per annum	
Fixed charge for a supply to a cattle trough	142.69

E3 Metered charges

Wholesale NHH 4: Metered water supply volumetric charges

Water supply charge	Charge £ per m ³
0 to 4,999m ³	1.3990
5,000 to 9,999m ³	1.3990

Wholesale NHH 5: Metered used water charges

Volumetric charges (charge per m³ of used water discharged)

Volume discharged directly or indirectly to a public sewer	Volume of Water Supplied - Charge £ per m ³		
	0-50 MI	50-250 MI	> 250 MI
For the first 49,999 m ³	0.9859	0.9859	0.9859
From 50,000 to 249,999 m ³	0.9524	0.9524	0.9524
250,000 m ³ and over	0.9046	0.9046	0.9046
Volumes discharged directly to our sewage treatment works	0.7141	NA	NA

Wholesale NHH 6: Metered Standing and Fixed charges

(a) Meter charges (standing charges)

Meter size not exceeding	Water Supply £ per year
15 mm	3.43
22 mm	4.15
30 mm	7.54
42 mm	14.18
50 mm	42.78
80 mm	133.89
100 mm	154.25
150 mm	416.85
200 mm	542.09
250 mm	667.73
300 mm	770.42

(b) Fixed charges

Volume of water supplied/sewage discharged	Water Supply £ per year	Used Water £ per year	Surface Water £ per year
0 to 4,999 m3	2.52	1.43	1.43
5,000 to 9,999 m3	2.52	1.43	1.43
10,000 to 49,999 m3	2.52	1.43	1.43
50,000 to 250,000 m3	2.52	1.43	1.43
250,000 m3 or greater	2.52	1.43	1.43

Wholesale NHH 7: Metered Non-household Surface Water Drainage charges

(a) Rateable Value charges

Charging Zone	Rate per pound of rateable value (p/£RV)
1	25.69
2	20.43
3	22.12
4	24.46
5	29.92
6	28.68
7	27.75
8	22.12
Subject to a maximum charge of £108,156.00	

(b) Site area surface water charges

Band	Chargeable area in m ² (all figures are inclusive)	Charge £ per year
Band 1	up to 20	8.45
Band 2	21 - 99	46.19
Band 3	100 - 199	92.58
Band 4	200 - 299	154.34
Band 5	300 - 499	247.05
Band 6	500 - 749	386.21
Band 7	750 - 999	540.80
Band 8	1,000 - 1,499	772.48
Band 9	1,500 – 1,999	1,081.05
Band 10	2,000 – 3,999	1,853.27
Band 11	4,000 – 7,499	3,552.47
Band 12	7,500 – 9,999	5,406.29
Band 13	10,000 – 14,999	7,723.20
Band 14	15,000 – 19,999	10,812.83
Band 15	20,000 – 24,999	13,902.34
Band 16	25,000 – 29,999	16,991.95
Band 17	30,000 – 34,999	20,081.36

Band 18	35,000 – 39,999	23,172.80
Band 19	40,000 – 44,999	26,264.25
Band 20	45,000 – 49,999	29,355.79
Band 21	50,000 – 99,999	46,345.96
Band 22	Over 100,000	108,156.00

(c) Surface water charges - transition to site area

	Charge £ per year
Band T	123.33

Wholesale NHH 8: Intermediate and Large user tariffs

	Volume of water supplied during the year m ³	Additional fixed charge £ per year	Rate in £ per m ³ of water supplied in the period	
			From 1 May to 30 September	From 1 October to 30 April inclusive
Intermediate User	10,000 – 49,000	£3,217.70	0.8050	1.4532
Large User	greater			
50,000 or		£21,509.63	0.5216	0.9735

Wholesale NHH 9: Standby tariff capacity charges

Total peak and off peak notified volumes (m ³)	Fixed charge £ per year	Rate in £ per m ³ of water supplied in the period	
		From 1 October to 30 April inclusive	From 1 May to 30 September inclusive
0 – 9,999	-	0.5206	1.3728
10,000 – 49,000	2,037.80	0.4025	1.0507
50,000 or greater	13,245.10	0.2608	0.7127

Wholesale NHH 10: Standby tariff volume charges

Total volume supplied 3) (m)	Rate in £ per m ³ of water supplied	Fixed charge
0 – 9,999	0.5206	N/A
10,000 – 49,000	0.4025	1,181.00
50,000 or greater	0.2608	8,266.00

Wholesale NHH 11: Standby tariff premium charges where the notified volume is zero

Rate in £ per m ³ of water supplied in the period	
From 1 October to 30 April inclusive	From 1 May to 30 September inclusive
1.0412	2.7456

Wholesale NHH 12: Supplies to New Appointments and Variations (NAVs)

Charge in £ per m ³	Up to 10 plots	More than 10 plots	References
Water supply charge	1.2400	1.0889	
Used water discharged to public sewer*	0.9634	0.9612	
Standing charges - water supply (based on size of meter at boundary)	None	Apply	See Table 6a
Surface water drainage*	Apply	Apply	See Table 7b
Fixed charges (based on consumption)	None	None	See Table 6b

* For NAVs that also cover waste water services

These charges apply to new appointments for unserved sites. They do not apply to new appointees serving large non-household customers using more than 50 Ml/a or variations by consent.

E4 Assessed volume charges

Wholesale NHH 13: Assessed volume charges

Water Supply	Used Water*
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£ per year	£ per year
£1.399 per m ³ x the volume of water that we supplied to such premises plus a fixed charge of £2.52	£0.9859 per m ³ x the volume of water that we assess is supplied to such premises plus a fixed charge of £1.43
*Plus the appropriate charge for surface water drainage (see table 7)	

Wholesale NHH 14: Trade effluent charges

(a) 0 to 50 Ml of water supplied

Charging element	Volume discharged	Charge in £ per m ³	Charge in £ per kg
R (Reception and conveyance in the public foul water sewer)	Up to 49,999m ³	0.2718	-
	From 50,000 to 49,999m ³	0.2383	-
	250,000 m ³ and over	0.1905	-
V (Volumetric treatment)		0.2460	-
B (Biological treatment)		-	0.4228
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)		-	0.3217
Discharge to a public surface water sewer under a consent		0.1359	-

(b) 50 to 250 Ml of water supplied

Charging element	Volume discharged	Charge in £ per m ³	Charge in £ per kg
R (Reception and conveyance in the public foul water sewer)	Up to 49,999m ³	0.2718	-
	From 50,000 to 49,999m ³	0.2383	-
	250,000 m ³ and over	0.1905	-
V (Volumetric treatment)		0.2460	-
B (Biological treatment)		-	0.4228
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)		-	0.3217

Discharge to a public surface water sewer under a consent	0.1359	-
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(c) Greater than 250 Ml of water supplied

Charging element	Volume discharged	Charge in £ per m3	Charge in £ per kg
R (Reception and conveyance in the public foul water sewer)	Up to 49,999m3	0.2718	-
	From 50,000 to 49,999m3	0.2383	-
	250,000 m3 and over	0.1905	-
V (Volumetric treatment)		0.2460	-
B (Biological treatment)		-	0.4228
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)		-	0.3217
Discharge to a public surface water sewer under a consent		0.1359	-

Wholesale NHH 15: Assessed trade effluent charges

Assessed trade effluent	Charge in £ per m ³
Car wash	0.5655
Laundrette	0.8475
Surface water	0.1359
Swimming pool backwash	0.5261
Paint stripping	0.7140
Gas holder seal water	0.5658

Wholesale NHH 16: Fixed charge

Volume of Trade Effluent discharged	Charge £ per year
0 to 4,999 m3	3.53
5,000 to 49,999 m3	3.53
50,000 to 249,999 m3	3.53

250,000 m3 or greater	3.53
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E5 Other charges

Wholesale NHH 17: Infrastructure charges

Water service infrastructure charge	Sewerage service infrastructure charge
£365.45	£365.45

Wholesale NHH 18: Infrastructure charge loading units

Water Fitting (note 1)	Loading Units
WC flushing cistern	2.0
Wash basin in a household premises	1.5
Wash basin elsewhere	3.0
Bath (tap nominal size 3/4 0.75 in/20 mm) (note 2)	10.0
Bath (tap nominal size larger than 3/4 0.75 in/20 mm (note 2)	22.0
Shower	3.0
Sink (tap nominal size 1/2 0.5 in/15 mm)	3.0
Sink (tap nominal size larger than 1/2 0.5 in/15 mm)	5.0
Spray tap	0.5
Bidet	1.5
Domestic appliance (subject to a minimum of 6 loading units per household premises) (notes 3 & 4)	3.0
Communal or commercial appliance (note 3)	10.0
Any other water fitting or outlet (including a tap, but excluding a urinal or water softener	3.0

Notes to be read with table 18

- Reference to any fitting includes reference to any plumbing, outlet, dedicated space or planning or other provision for that fitting;
- “Bath” includes a whirlpool bath and a Jacuzzi;
- “Domestic appliance” means an appliance (including a dishwasher, washing machine and waste disposal unit) in a household premises and “communal or commercial appliance” means an appliance (including a dishwasher, washing machine and waste disposal unit) elsewhere than in a household premises (including in communal facilities);
- In any calculation under section B6.1 (vii), a minimum of six loading units shall be included, for each household premises, for domestic appliances (whether or not the household premises has any such appliances) except, in the case of any household premises, where neither a washing machine nor a

dishwasher can be provided (and there is no plumbing, outlet, dedicated space or planning or other provision for either appliance) in the household premises.

- 5 In the case of any premises with a sewerage only connection and no water fittings, the relevant multiplier will be one.
- 6 If there is a dispute between us and the person on whom any infrastructure charge has been levied about the calculation of the relevant multiplier, or the number or type of fittings on which that calculation is based, such dispute may be referred by either party for determination by Ofwat.

Wholesale NHH 19: Charges for water supplies for building or civil engineering purposes

Charge for water supplies for building or civil engineering purposes, per unit of property

£77.19

E6 Miscellaneous non-primary charges

Wholesale NHH 20: Meter installation

Meter installation	Charge £
1. Standard meter installation	Free of charge
2. No access or process cancelled by retailer	£60.00
3. Non-standard job – subject to quotation	Quote

Wholesale NHH 21: Meter accuracy testing

Meter accuracy testing	Charge £
1. Meter accuracy test - meters up to 28mm – no fault found	£70.00
2. Meter accuracy test - meters over 28mm – no fault found	£95.00
3. Non-standard meter test – meters over 28mm	Quote
4. When a fault is found – all meter sizes	No charge
5. No access or process cancelled by retailer	£60.00

Wholesale NHH 22: Meter repair or replacement

a. Meter repair or replacement	Charge £
1. Repair or replacement of a Severn Trent owned meter	No charge
2. No access or process cancelled by retailer	£60.00
b. Change meter size, location or model	Charge £
1. Standard job completed as per request	£115.00
2. No access or process cancelled by retailer	£60.00
3. Non-standard job	Quote

Wholesale NHH 23: Meter read for a non-market meter pending transfer

Carry out a meter read for a non-market meter pending transfer	Charge £
1. Standard job - one off charge for meter read	£60.00
2. No access or process cancelled by retailer	£60.00

Wholesale NHH 24: Confirmation of meter details or supply

Confirmation of meter details	Charge £
1. Admin charge to process data supplied by meter owner when requested by retailer - no site visit required	£17.50
2. Where process is cancelled by retailer - no site visit	£15.00
3. Admin charge to process data supplied by meter owner when requested by retailer - site visit necessary	£61.50
4. No access or process cancelled retailer - site visit necessary	£60.00

Wholesale NHH 25: Verification of meter details or supply arrangements

Verification of meter details or supply arrangements	Charge £
1. Where Severn Trent data is correct - desktop investigation only	£22.25
2. Process cancelled by retailer - where no site visit	£15.00
3. Where Severn Trent data is correct - site visit	£81.50
4. No access or process cancelled by retailer - site visit necessary	£60.00

Wholesale NHH 26: Deregistration of a supply or discharge point

a. Application to deregister a supply / discharge point – desktop investigation only	Charge £
1. Where deregistration goes ahead	£22.25
2. Where deregistration does not go ahead (aborted)	£15.00
b. Application to deregister a supply / discharge point – site visit required	Charge £
3. Where deregistration goes ahead	£81.50
4. Where deregistration does not go ahead (aborted)	£60.00

Wholesale NHH 27: Amendment to VOA BA reference or UPRN at supply point

Application to amend VOA BA reference or UPRN – desktop investigation only	Charge £
1. Where amendment goes ahead	£22.25
2. Where amendment does not go ahead (aborted)	£15.00

Wholesale NHH 28: Application for a trade effluent consent

Application for a trade effluent consent	Charge £
1. Grant of Trade Effluent consent or reactivation of discontinued consent - small volume letter	£178.00
2. Grant of Trade Effluent consent or reactivation of discontinued consent - short term consent	£158.50
3. Aborted Trade Effluent application	£15.00
4. Retailer withdraws request to discharge Trade Effluent on behalf of non-household customer and a legal document has been produced	Costs incurred

Wholesale NHH 29: Allowances and assessment requests

Retailer application for change in tariff applied to a service/discharge component	Charge £
1. Retailer application for change in tariff applied to a service/discharge component – desktop investigation only	£22.25
3. Aborted retailer application for change in tariff applied to a service/discharge component – desktop investigation only	£15.00
4. Retailer application for change in tariff applied to a service/discharge component - existing tariff correct – site visit necessary	Quote
5. Aborted retailer application for change in tariff applied to a service/discharge component - existing tariff correct – site visit necessary	£60.00

Wholesale NHH 30: Disconnection

a. Disconnection	Charge £
1. Standard job completed as per request	£90.00
2. Where no access or process cancelled by retailer	£60.00
3. Non-standard job - subject to quotation	Quote

b. Gaining entry to premises for disconnection where costs recoverable	Charge £
4. Disconnection completed as per request	Costs recovered

5. Where no access or process cancelled by retailer	£60.00
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Wholesale NHH 31: Reconnection

a. Reconnection request (without water fittings visit)	Charge £
1. Standard job completed as per request	£98.50
2. Where no access or process cancelled by retailer	£60.00
3. Non-standard job – charge equal to disconnection value	Quote

b. Reconnection request (with water fittings visit)	Charge £
4. Standard job completed as per request	£122.00
5. Where no access or process cancelled by retailer	£60.00
6. Non-standard job - subject to quotation	Quote

Wholesale NHH 32: Replacement of lead service pipes

Replacement at request of retailer or customer	Charge £
1. Replacement of lead service pipes owned by us	Quote
2. Replacement of customer-owned lead service pipes	Quote
3. Survey costs (where applicable) to enable accurate quote	Quote
4. Where no access or process cancelled by retailer	£60.00

Wholesale NHH 33: Provision and maintenance of fire hydrants

Provision and maintenance of fire hydrants	Charge £
1. Category 1 - partial replacement or installation	£308.25
2. Category 2 - rebuild, replacement or partial installation	£463.87
3. Category 3 - removal, renewal or installation	£1,110.05
4. Category 4 - installation of new fire hydrant as main laying proceeds	£731.21
5. Category 5 - repair work that does not require any excavation	£62.97
6. Where no access or process cancelled by retailer	£60.00

Wholesale NHH 34: Damage to apparatus

Damage to apparatus	Charge £
1. All work relating to repair and replacement of apparatus	Quote
2. Where no access or process cancelled by retailer	£60.00

Wholesale NHH 35: Site inspections

a. Misuse of water or water fittings		Charge £
1. If enforcement process becomes necessary		Costs recovered retrospectively
2. Where no access or process cancelled by retailer		£250.00

b. Inspections – other than under water regulations		Charge £
3. Site inspection requested by retailer or customer		Quote
4. Where no access or process cancelled by retailer		£60.00

Wholesale NHH 36: Provision and use of standpipes

Provision of standpipes		Charge £	Deposit £
1. Metered standpipe rental – 22mm	Per week	£30.66	£200.00
2. Metered standpipe rental – 40mm	Per week	£51.10	£200.00
3. Delivery and collection	Fixed	Quote	-
4. Metered water usage	Per cubic metre	£1.4521	-

Note: Standpipe customers are required to provide a meter reading on a monthly basis.