

# Hafren Dyfrdwy (HD) Waterbutt prize draw competition

## Terms and Conditions

### 1. Terms of entry

Entry to the competition is free. Start date for entries is [19 September 2025] at [12PM]. Closing date for entries is [03 October 2025] at [5PM]. Entries will not be considered after this date or time.

It is the responsibility of each entrant to ensure that they have read and abided by the competition rules set out in our competition entry details and terms and conditions. By submitting an entry, each entrant agrees to the following rules:

To enter the competition, entrants should [Complete the online quiz and form with their name and email address]. All entries received by 5PM on the closing date of 03 October 2025 will be entered into the free prize draw.

Any entry found not to comply with the competition rules will be disqualified. In such instances, any prizes will be forfeited.

Any queries please contact [Marketing@severntrent.co.uk].

The decision of Hafren Dyfrdwy on all matters relating to the competition is final and binding. No discussion or correspondence will be entered into.

HD reserves the right to suspend or modify the competition in whole or in part.

### 2. Who can enter?

The competition is open to Hafren Dyfrdwy residential customers [aged 18 years or over], except employees of the promoter, their families, agents or any third party directly associated with the administration of the competition.

### 3. Winner selection and notification

**Selection of winners:** X winners will be selected at random from all completed online entries on XX September 2025 at Hafren Dyfrdwy, Packsaddle, Rhostyllen, Wrexham LL14 4DU

[5] winner[s] will be chosen with the winner[s] informed via [email] by [24 October]. If you do not hear from HD by this date then your entry has not been successful.

We reserve the right to select an alternative winner in the event that we have reasonable grounds for believing that a winner has contravened any of these terms and conditions.

If a winner does not respond to email contact, we will make reasonable repeat attempts to contact them. If they cannot be contacted within three weeks of the draw date, we reserve the right to select at random a replacement winner.

### 4. Competition prizes

[200 Litre waterbutt kit]

The winning entrant will not be entitled to any cash equivalent of the prizes and the prizes must be used for personal use and cannot be sold on.

## 5. Data protection

HD is a “controller” of personal data about entrants and are responsible for making sure personal data is used in a way which complies with data protection laws (including the General Data Protection Regulation 2016/679 (“GDPR”) and Data Protection Act 2018 (“DPA”). HD will hold and process all personal data in line with its Customer Promise found [Privacy | Legal | Help and Contact | HD Cymru](#)

HD will collect information about entrants from which the entrant can be identified to process their entry into the competition and to arrange for the allocation of prizes. This will include their name and their contact details.

HD will collect personal data directly from entrants when they sign up for the competition.

HD will store, use and process personal data for the management and administration of the competition. HD may only use personal data where the law allows it to, or where it has a legal basis for doing so. In processing personal data in connection with the competition, HD will rely on the consent of the entrants and the entrant’s parents or guardians and on HD’s legitimate interests in marketing and promoting its services.

Personal data will only be kept until the closing date and then for a reasonable time thereafter depending on: any laws or regulations HD are required to follow; any legal dispute between HD, an entrant and/or any third party and a lawful request by an entrant or a regulatory authority to keep the personal data, save that:

- If an entrant submits a winning entry, their personal data will be kept until HD receives confirmation that they have received their prize.
- HD will keep the names of any entrants whilst photographs they have submitted are being featured in accordance with clause 5, unless the entrant withdraws their consent to its use by contacting us: [Marketing@severntrent.co.uk](mailto:Marketing@severntrent.co.uk)

If an entrant wishes to exercise their rights in respect of their personal data being held in connection with the competition which are set out in our Customer Promise (see above links) they should contact HD’s Data Protection Officer by emailing [dataprotection@severntrent.co.uk](mailto:dataprotection@severntrent.co.uk) or HD’s customer team by phoning 0330 678 0679.

## 6. **Organiser’s Details**

Hafren Dyfrdwy, Packsaddle, Rhostyllen, Wrexham LL14 4DU

Email: [Marketing@severntrent.co.uk](mailto:Marketing@severntrent.co.uk). (Please contact this email address with any queries concerning the competition).

## 7. Governing Law

These terms and conditions will be governed by the law of England and Wales.