

Statement of Significant Changes for the 2017-18 Charges Schemes

This Statement describes if there are any significant changes in charging policy for 2017-18 and if the company expects any customer's bill or any eligible premises' wholesale bill to increase by more than 5% from the previous year. Full details of our charges are set out in our Charges Schemes which are published separately.

Significant Changes in Charging Policy

Dee Valley Water has not made any significant changes to its charging policies for 2017/18.

Significant Changes to customer bills

The change in charges for 30 different customer groups including

Following scrutiny of 30 different customer groups, including low and high users in each group, providing that their consumption remains the same, Dee Valley can confirm that no customer groups will experience a bill increase greater than 5% following the introduction of 2017/18 charges.

For and on behalf of Dee Valley Water plc



Chief Executive: I J A Plenderleith
16 January 2017