

Dee Valley Water 2017/18 Charges Scheme Board Assurance Statement

The Board of Directors of Dee Valley Water plc (**Company**) confirms that, with respect to its 2017/18 Charges Scheme published on 31 January 2017:

- (a) the Company complies with its legal obligations relating to the charges set out in its Charges Scheme;
- (b) the Board has assessed the effects of the new charges on customers' bills for a range of different customer types, and notes that there are no bill increases for particular customer types which exceed 5%;
- (c) the Company has appropriate systems and processes in place to make sure that the information contained in the Charges Scheme, and the additional information covered by this annex is accurate; and
- (d) the Company has consulted the Consumer Council for Water in a timely and effective manner on its Charges Scheme.

In consideration of the above matters, the Board has taken into account:

- its statutory and regulatory obligations relating to the setting and reporting of customer charges;
- presentations from senior staff in relation to the calculation process and changes to the charges;
- the dedicated model designed to produce the charges (and confirmation that this has been assured);
- internal audit final report and findings; and
- the final report and findings of the independent, external assurers commissioned to review the Scheme of Charges and
- the report and findings of the internal audit.

For and on behalf of the Board



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Ian Plenderleith
Chief Executive
31 January 2017