

# Indicative changes in our charges

*Dee Valley Water 2018/19*



**Dee Valley  
Water**  
Your local water company

## Indicative changes in our charges 2018/19

We have assessed the impact of our charges on a representative cross section of customers.

### *Water service*

Average bills for water are expected to increase by 4.1%, which is broadly in line with the rate of inflation as measured by the Retail Price Index. Household bills for individual customers on both metered and unmetered charges will be higher than the average, but we do not expect them to rise by more than 5%.

The change in our non-household rates is below the rate of inflation. There are no significant changes in our wholesale charges compared to the indicative rates published in October.

### *Combined bills*

We are a water-only company and do not set the waste water charges for customers in our area. Sewerage services for our customers are generally provided by either Dwr Cymru Welsh Water or United Utilities; we bill our customers on behalf of these companies. While we have not seen these companies' final charges at the time of publication, we have looked at their draft charges in combination with our water bills. We do not think that our customers will see overall increases of more than 5% in their combined bill.