

## Metering and service pipe connection policy

- 1.1 For all new developments to be supplied with water on a measured basis (ie through a revenue meter) and for each individual unit within the development to be individually metered (and billed directly by HD).
- 1.2 All meters will be located internally for domestic premise, an external stop tap will be located at the boundary.
- 1.3 Meters to be installed internally within the property at the point of entry of the supply pipe into the premises.
- 1.4 All meters will be equipped with remote reading technology. This technology allows meters to be read without requiring access to each property.
- 1.5 The connection to the existing water main, boundary stop tap, communication pipe and service pipe all to be 32mm in diameter.
- 1.6 Metallic internal meter manifolds to be provided by Hafren Dyfrdwy.
- 1.7 All internal pipe work must comply with the Water Supply (water quality) Regulations 2000 and Water Supply (water fittings) Regulations 1999.
- 1.8 Hafren Dyfrdwy will supply and fit the concentric meter whilst carrying out a regulations inspection.
- 1.9 The meter will remain the property of Hafren Dyfrdwy.

**The purpose of this policy is to minimise supply pipe leakage, facilitate meter reading and make provisions for domestic fire sprinklers.**

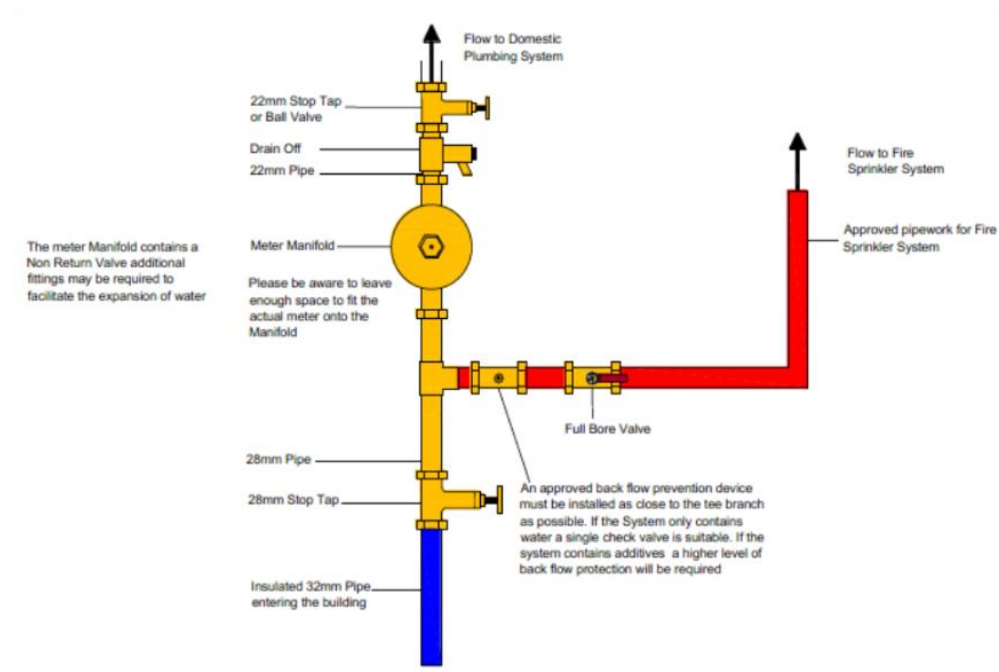
There will be circumstances when this arrangement is not practicable. Alternatives will be considered as follows:

- 2.1 In multi occupancy properties meters can be installed in communal areas where customers can read their own meters.
- 2.2. HD will consider meters after boosting on the following basis:
  - a. All other options have been considered and determined by HD to be impracticable.
  - b. HD liability terminates at the isolating valve, provided by HD, prior to the booster set. Note that this valve will be external to the building whatever the circumstances.
  - c. Leaks after the boundary stop tap will be the responsibility of the owner / occupier.

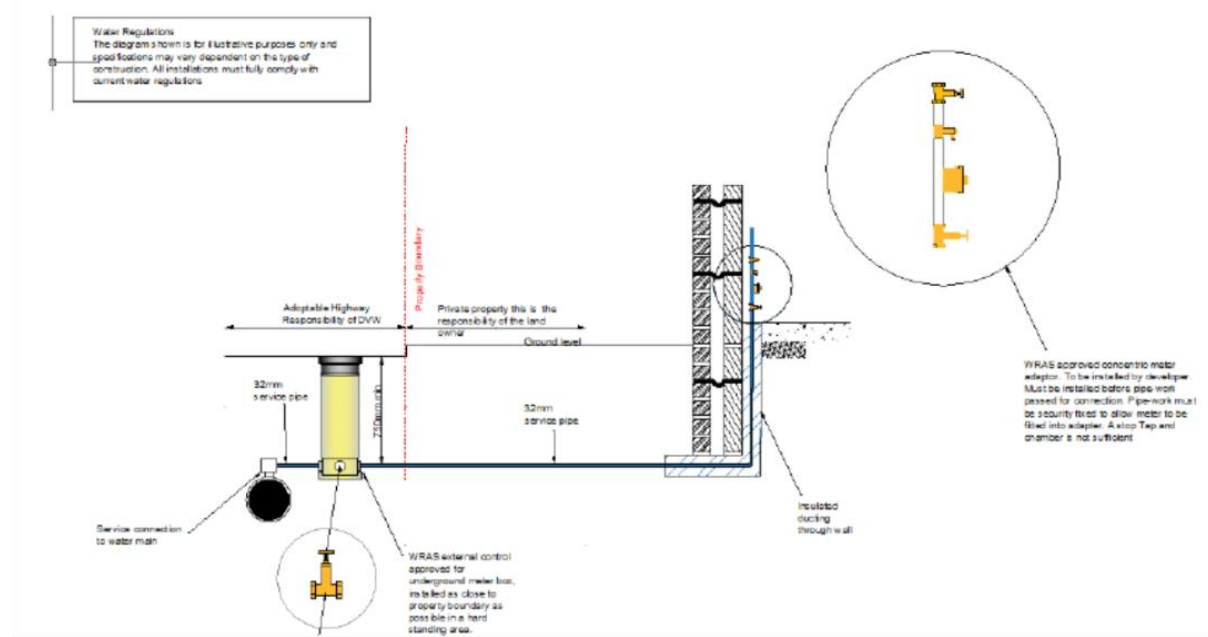
There will circumstances where the developer may not be able to meet all HD conditions. The developer should discuss these circumstances with HD at the earliest possible opportunity so that a mutually agreeable solution can be determined.

Agreement will need to be reached, on any departure from the above policy, before the building design is finalised and before commencement of construction.

### Internal meter arrangement with domestic fire sprinkler connection



### Typical service pipe installation with internal meter



Information regarding domestic fire sprinklers is available on our website, please follow this [link](#)