

Metering and service pipe connection policy

- 1.1 For all new developments to be supplied with water on a measured basis (ie through a revenue meter) and for each individual unit within the development to be individually metered (and billed directly by HD).
- 1.2 All meters will be located internally for domestic premise, an external stop tap will be located at the boundary.
- 1.3 Meters to be installed internally within the property at the point of entry of the supply pipe into the premises.
- 1.4 All meters will be equipped with remote reading technology. This technology allows meters to be read without requiring access to each property.
- 1.5 The connection to the existing water main, boundary stop tap, communication pipe and service pipe all to be 32mm in diameter.
- 1.6 Metallic internal meter manifolds to be provided by Hafren Dyfrdwy.
- 1.7 All internal pipe work must comply with the Water Supply (water quality) Regulations 2000 and Water Supply (water fittings) Regulations 1999.
- 1.8 Hafren Dyfrdwy will supply and fit the concentric meter whilst carrying out a regulations inspection.
- 1.9 The meter will remain the property of Hafren Dyfrdwy.

The purpose of this policy is to minimise supply pipe leakage, facilitate meter reading and make provisions for domestic fire sprinklers.

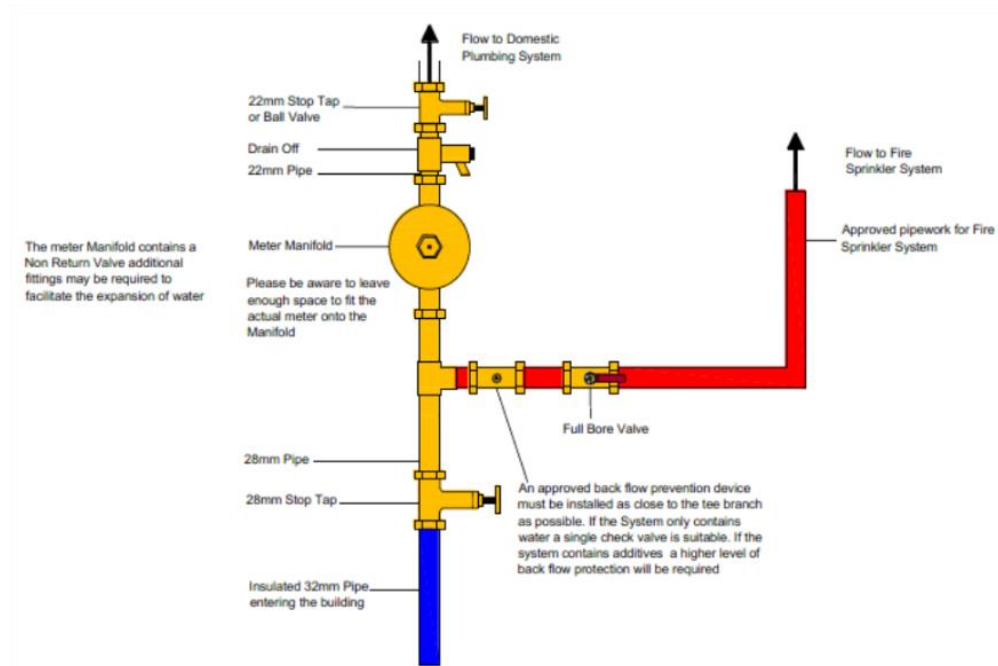
There will be circumstances when this arrangement is not practicable. Alternatives will be considered as follows:

- 2.1 In multi occupancy properties meters can be installed in communal areas where customers can read their own meters.
- 2.2. HD will consider meters after boosting on the following basis:
 - a. All other options have been considered and determined by HD to be impracticable.
 - b. HD liability terminates at the isolating valve, provided by HD, prior to the booster set. Note that this valve will be external to the building whatever the circumstances.
 - c. Leaks after the boundary stop tap will be the responsibility of the owner / occupier.

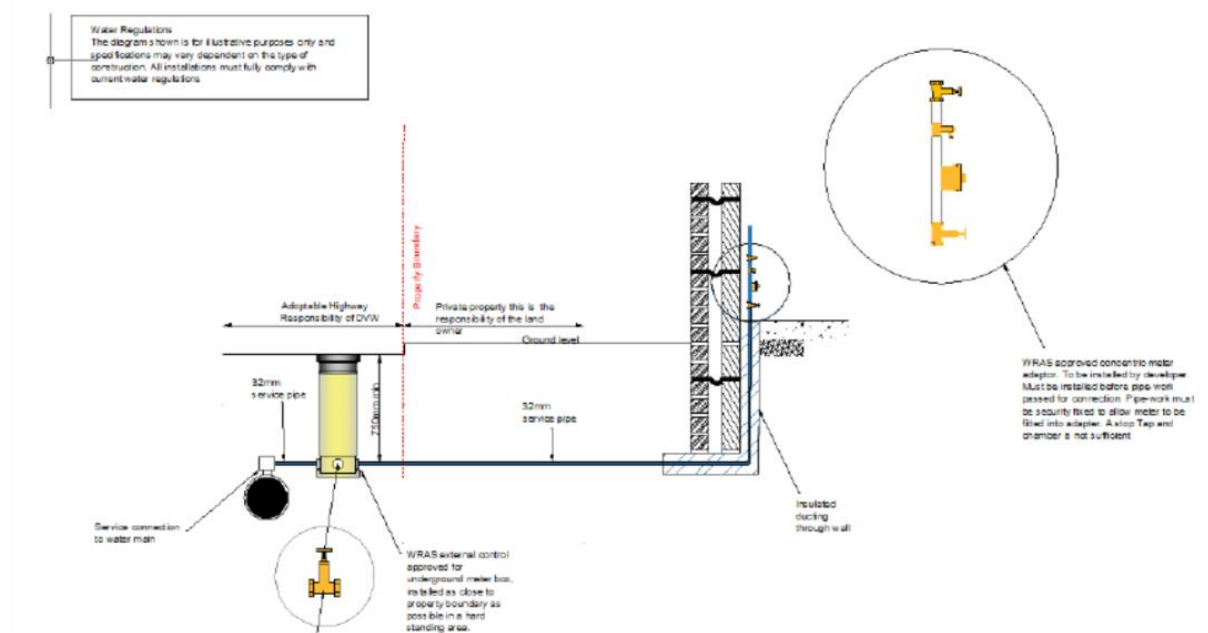
There will circumstances where the developer may not be able to meet all HD conditions. The developer should discuss these circumstances with HD at the earliest possible opportunity so that a mutually agreeable solution can be determined.

Agreement will need to be reached, on any departure from the above policy, before the building design is finalised and before commencement of construction.

Internal meter arrangement with domestic fire sprinkler connection



Typical service pipe installation with internal meter



Information regarding domestic fire sprinklers is available on our website, please follow this [link](#)